EXHIBIT 2

1	UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA
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3	DELORES A. ARREGUIN, for herself and other members of the general public
4	similarly situated, Case No. C 07 6026
5	Plaintiff,
6	vs.
7	GLOBAL EQUITY LENDING,
8	INC., a Georgia Corporation, and DOES 1 through 10, Inclusive,
9	Defendants.
10	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
11	DEPOSITION OF SANDRA CROTEAU
12	May 13, 2008
13	1:55 p.m.
14	Suite 200 2475 Northwinds Parkway
15	Alpharetta, Georgia
16	Valerie N. Almand, RPR, CRR, CCR-B-531
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1 APPEARANCES OF COUNSEL 2 On behalf of the Plaintiff (via videoconference): 3 LAW OFFICES OF HERBERT HAFIF, APC 4 FARRIS E. AIN, Esquire 269 West Bonita Avenue Claremont, California 91711 5 909.624.1671 farris.ain@hafif.com 6 7 On behalf of the Defendants (via videoconference): 8 ROPERS, MAJESKI, KOHN & BENTLEY, PC GREGORY M. GENTILE, Esquire 9 80 North 1st Street 10 San Jose, California 95113 408.287.6262 11 ggentile@ropers.com MERRITT & TENNEY, LLP WILLIAM H. MCCLEAN, Esquire 12 13 Suite 500 200 Galleria Parkway Atlanta, Georgia 30339 770.952.6650 14 15 770.952.0028 (facsimile) wmclean@merritt-tenney.com 16 17 18 19 20 21 22 23 24

1	Deposition of Sandra Croteau
2	May 13, 2008
3	SANDRA CROTEAU,

- 4 having been duly sworn, testified as
- 5 follows:
- 6 EXAMINATION
- 7 BY-MR.AIN:
- 8 Q. Hello. Can you state your name for
- 9 the record, please?
- 10 A. Sandra Croteau.
- 11 Q. How are you doing, Sandra?
- 12 A. Fine.
- 13 Q. My name is Farris Ain. I am the
- 14 attorney for the plaintiff, Dolores Arreguin,
- 15 in this lawsuit against what we will refer to
- 16 as GEL, Global Equity Lending.
- 17 Can you please tell me your current
- 18 employment?
- 19 A. By employment you mean title with
- 20 the company?
- Q. Starting with whether you work for
- 22 the company, yes.
- 23 A. Yes. I'm the vice-president of
- 24 administration for Global Equity Lending.
- Q. And how long have you been in this

- 1 position?
- 2 A. Five years.
- 3 Q. And what was your position before?
- 4 I assume you were still with the company.
- 5 A. I actually worked for the former
- 6 company prior to the five years.
- 7 Q. And what company was that?
- 8 A. World Marketing Alliance.
- 9 Q. Are you familiar with a company by
- 10 the name of World Lending Group?
- 11 A. Yes.
- 12 Q. Is that different from World
- 13 Marketing Alliance?
- 14 A. Yes, it is. World Lending Group is
- 15 the former name of Global Equity Lending.
- Q. Okay. What was the relationship
- 17 with World Marketing Alliance and World
- 18 Lending Group?
- 19 A. There's no relationship.
- 20 MR. GENTILE: Objection.
- Q. There's no relation, okay. Did you
- 22 ever work for World Lending Group?
- 23 A. Yes.
- Q. When was that?
- 25 A. That was formerly Global Equity

- 1 Lending. I started with them January 2003.
- Q. Just to make sure that I heard you
- 3 correctly, before World Marketing Alliance
- 4 you worked for World Lending Group; correct?
- 5 A. No, that's not correct. I think I
- 6 confused the issue, I apologize.
- 7 World Marketing Alliance was a
- 8 former company that I worked for. I was able
- 9 to retain my hire date and everything when I
- 10 moved over to World Lending Group, which is
- 11 now Global Equity Lending.
- 12 Q. Okay. I got you. So you started
- 13 with World Lending Group in January of 2003.
- 14 A. That's correct.
- 15 Q. Okay. Do you know when World
- 16 Lending Group changed to Global Equity
- 17 Lending?
- 18 A. I believe it was sometime in 2003, I
- 19 don't know the exact date.
- Q. Okay. Would November of 2003 be
- 21 fairly accurate, right around that time?
- A. Yes, I believe it was, yes.
- Q. Okay. Sandra, the purpose of this
- 24 deposition, I'm going to give you a little
- 25 bit of background about what we're doing here

- 1 today. Have you had your deposition taken
- 2 before?
- A. No.
- 4 Q. This is your first time, okay. A
- 5 deposition is, as you see here, is a question
- 6 and answer session that is under oath, as if
- 7 we would be in court, where you're to give us
- 8 your best answers to the best of your
- 9 ability, you know, as truthful as you can
- 10 recall.
- 11 At the end of this deposition there
- 12 will be a transcript that the court reporter
- 13 in front of you is taking down everything
- 14 that's being said by myself, the other two
- 15 attorneys and you, and you'll have an
- 16 opportunity to review it and make any
- 17 corrections or if you recall a different, you
- 18 know, answer later on, you'll have an
- 19 opportunity at the end to review this and
- 20 sign it under oath, and you'll provide it to
- 21 us, to the attorneys.
- 22 Although you'll be able to make
- 23 changes, if the changes are substantive and,
- 24 you know, they change what you've said
- 25 significantly, we could make comments about

- 2 credibility or the accuracy of your
- 3 testimony.
- 4 The way things are going to go
- 5 today, I'm going to ask questions, I'm going
- 6 to wait for you to respond, because the court
- 7 reporter could only take down one person's
- 8 comments and, you know, talking at a time.
- 9 And, of course, give the attorneys
- 10 an opportunity to object, maybe wait a second
- 11 in case they want to insert an objection. We
- 12 have to do that for the record to preserve
- 13 our objections and, you know, that's
- 14 understood.
- 15 But unless your attorneys instruct
- 16 you not to answer a question, for example if
- 17 I ask you what did you talk about with your
- 18 attorney, that's none of my business. That's
- 19 protected under your attorney/client
- 20 privilege, and they will instruct you not to
- 21 answer.
- 22 And I may veer off into other issues
- 23 that they don't feel comfortable with me
- 24 asking and, you know, they'll insert their
- 25 objection at that time.

- 27533CroteauSandra051308 deposition, is limited to a specific issue 2
- 3 that we're in front of the court on right
- 4 now, and that is the arbitration clause in
- the contracts that we'll go over and whether 5
- 6 this lawsuit belongs here in California or
- 7 whether it should be moved to Georgia, and
- 8 that's the venue clause in these contracts.
- 9 And specifically what I'm here to
- 10 ask of you is to ask you some questions about
- 11 what you recall about how the procedures went
- 12 about with Global Equity Lending and with
- 13 world Global -- hold on, it's going to be a
- 14 little bit, you know, with me screwing up the
- 15 names here, but I'll get them down by the end
- 16 of the day -- World Leadership Group and all
- 17 of the other entities, just so that we
- 18 understand how these things -- these
- 19 documents come about and how somebody like
- 20 Delores would have reviewed them, signed them
- 21 and whether, you know, they understood them
- 22 or not.
- 23 And, of course, there's going to be
- some questions I'm going to ask you that 24
- 25 you're not going to know the answer to, and

- it's completely fine for you to respond --1
- 2 it's completely fine for you to respond that Page 8

- 3 you don't know the answer or you don't
- 4 recall.
- 5 I don't expect you to have the
- 6 answers to everything. It's been well over
- 7 five years since most of this occurred.
- 8 However, when I ask a question that you may
- 9 have some knowledge or some facts about I'm
- 10 entitled to your best answer, and you can
- 11 give me an estimate but you can't guess. I
- 12 don't want you to guess or speculate about
- 13 anything.
- 14 For example, if I want to ask you
- 15 how long that table is in front of you, you
- 16 may not have a ruler but you can estimate and
- 17 based on your knowledge say hey, this thing
- 18 looks about eight feet wide to four feet
- 19 wide. But if I was to ask you how long is
- 20 this table in here which you can't see, I'd
- 21 want you to speculate that most law firms
- 22 have a standard sized table and it must be
- 23 ten feet. Don't speculate: okay?
- 24 A. Okay.
- Q. Let's see what else do we need to go

10

1 over? I think that ought to be it for now.

2 Are you under any medication or did

- 3 you drink any alcohol or any substance that
- 4 would effect your ability to testify
- 5 truthfully today?
- 6 A. No.
- 7 Q. Okay. And then other than that, I
- 8 just need to ask this one nosy question.
- 9 Have you been convicted of any felonies?
- 10 A. No.
- 11 Q. okay.
- MR. AIN: I'm going to wait until
- 13 you guys get the documents. When they
- 14 get here let me know that and I'll
- switch to that.
- MR. MCLEAN: They're here.
- 17 MR. AIN: They're there? Okay. Let
- me go ahead and start, then.
- 19 Q. (By Mr. Ain) Sandra, when you
- 20 worked for World Lending Group what was your
- 21 position?
- 22 A. Vice-president of administration.
- Q. So you've been in the same position,
- 24 it's just that the company name has changed;
- 25 is that correct?

- 1 A. Yes, that's correct.
- Q. Okay. Before January of 2003 when
- 3 you worked for World Lending Group who did Page 10

- 4 you work for before that?
- 5 A. World Marketing Alliance. Well,
- 6 sorry. Right before that I worked for World
- 7 Financial Group.
- 8 Q. Okay. And that was the company that
- 9 the plaintiff was working for as well:
- 10 correct? You worked there with Ms. Arreguin?
- 11 A. World Marketing Alliance was the
- 12 former company, yes. World Financial Group
- 13 was the new -- was a different company
- 14 altogether.
- 15 Q. Okay. So you worked there with
- 16 Dolores at that company?
- 17 A. Yes.
- 18 Q. Okay. When you switched over to
- 19 World Lending -- well, hold on one minute.
- 20 When you switched over to World
- 21 Lending Group in January 2003 did you have to
- 22 go through any application and job interview
- 23 process?
- 24 A. Yes, I did. I filled out the --
- Q. Can you describe -- go ahead.

1 A. I filled out the employment

- 2 paperwork that we had at the time.
- 3 Q. And would that be something you got

- 4 off the Internet or was it a stack of
- 5 documents that was produced to you by mail?
- 6 A. No. As a home office employee it
- 7 would be just regular paper documents that I
- 8 actually came in my first day of hire and
- 9 completed.
- 10 Q. And that was in January. Do you
- 11 remember the exact date?
- 12 A. I don't. It was towards the end of
- 13 January, but I don't remember exactly what
- 14 day it was.
- 15 Q. Okay. And in your position as
- 16 vice-president of administration what were
- 17 your job duties?
- 18 A. I would oversee the home office HR
- 19 department. I'm also the liaison between our
- 20 technical support people in different
- 21 departments.
- Q. In your position with HR were you
- 23 involved in the production of job
- 24 applications and loan originator contracts?
- MR. GENTILE: I'll object as vague

- and ambiguous, the term "production."
- 2 MR. MCLEAN: I would join in that
- 3 objection.
- 4 Q. You can still answer. Go ahead, if Page 12

- 5 you understood my question.
- 6 MR. McLEAN: Do you understand his
- 7 question?
- 8 THE WITNESS: I'm not quite sure I
- 9 do understand the question.
- MR. MCLEAN: Then say you don't
- 11 understand.
- 12 THE WITNESS: I don't understand the
- 13 question.
- Q. (By Mr. Ain) That's perfectly fine.
- 15 Let me ask you -- I'll strike that question,
- 16 let me ask you a different one.
- 17 In HR what were your job duties in
- 18 human resources exactly? What did you do on
- 19 like a day-to-day basis?
- 20 MR. McLEAN: Just one clarification,
- 21 with which company? Are you referring
- 22 to World Lending Group?
- 23 MR. AIN: I believe right now, World
- 24 Lending Group, January 2003.
- MR. McLEAN: Okay.

- A. Well, we had home office -- there's
- 2 a dual role here. We had home office
- 3 employees and what we call our field w-2
- 4 employees. I handled all the HR stuff for

- 5 our home office from hiring to firing,
- 6 benefits.
- 7 For the field employees I was
- 8 strictly just as a consultant, is this the
- 9 right HR form I should use, as far as
- 10 department of labor forms and things.
- 11 Q. Okay. When you refer to home office
- 12 employees can you give me an example of what
- 13 a position would be for home office
- 14 employees?
- 15 A. Like a general ledger accountant,
- 16 you know, our accounting department.
- 17 Q. Okay.
- 18 A. Not loan originators.
- 19 Q. So it's different -- okay.
- Now, the field employees that you
- 21 referred to them as the W-2 employees, they
- 22 would call you or contact you to consult
- 23 about certain forms they need to fill out, or
- 24 what exactly they need to consult with you
- 25 about?

- 1 A. No. It was not the loan originators
- 2 that consulted with us, it was our operations
- 3 department who handled collecting of their
- 4 paperwork. They would ask me questions.
- Q. Okay. At what point did World Page 14

- 6 Leadership Group get involved with the
- 7 company?
- 8 MR. GENTILE: Object, vague and
- 9 ambiguous.
- 10 MR. MCLEAN: Do you understand the
- 11 question?
- 12 THE WITNESS: I'm not really sure.
- 13 I don't really --
- 14 Q. Okay. That's okay. Do you know who
- 15 World Leadership Group is?
- 16 A. Yes, yes.
- 17 Q. Who are they?
- 18 A. It's an entity, it's a marketing
- 19 company.
- 20 Q. Okay. And what is their
- 21 relationship to your employer at the time,
- 22 World Lending Group, if you know?
- A. I believe it's common ownership.
- Q. Okay. What is the purpose of World
- 25 Leadership Group? What were they set up to

- 1 do, exactly?
- 2 A. They're a marketing company.
- 3 Q. If you know.
- 4 A. They're a marketing company. They
- 5 would market materials out to our field

- 6 force.
- 7 Q. What kind of material would that be?
- 8 Can you give me some examples?
- 9 A. I'm trying to think. Recruiting
- 10 materials in order to recruit agents to our
- 11 company.
- 12 Q. So they would provide documents to
- 13 help loan originators find other loan
- 14 originators, basically?
- 15 A. Yeah. I mean, there was more than
- 16 that, I'm sure. But yeah, that was part of
- 17 it. You know, they helped them recruit
- 18 agents.
- 19 Q. What else did they do?
- 20 A. They handled all the conventions
- 21 that, you know, we put on for our agents.
- 22 They organize it. They do all the graphics
- 23 for the materials, our websites.
- Q. Do you know who the president is of
- 25 World Leadership Group?

- 1 A. I'd have to say I'm not sure, to be
- 2 honest.
- 3 Q. Okay. Do you know any of its
- 4 officers such as the CEO or the CFO?
- 5 A. The CFO I believe is Robert Dollar.
- 6 Q. Now, is World Leadership Group a Page 16

- 7 subsidiary of World Lending Group?
- 8 MR. GENTILE: I'm going to object.
- 9 This calls for a legal conclusion.
- 10 She's a layperson.
- 11 Q. Sandra, do you know if World
- 12 Leadership Group is owned by World Lending
- 13 Group, or any percentage thereof?
- 14 A. I don't know the answer to that.
- 15 Q. Okay. Do you recall when Dolores
- 16 Arreguin, the plaintiff in this lawsuit,
- 17 applied for a job with World Lending Group?
- 18 A. I was not there at the time, no.
- 19 Q. Where were you -- were you still
- 20 with the previous company that you were
- 21 working for?
- 22 A. That is correct, yes.
- Q. And that would be world Financial
- 24 Group?
- 25 A. Yes.

- 1 Q. Or the world Marketing? Which one?
- 2 A. World Financial Group.
- 3 Q. Okay. When did you switch over from
- 4 World Financial Group? And I may have asked
- 5 you that. Would that have been January 2003?
- 6 A. Yes.

7 Q. And that's when you went over to

- 8 World Lending Group.
- 9 A. Yes.
- 10 Q. So when was it you worked for World
- 11 Marketing Alliance?
- 12 A. Back -- I started with them in '98
- 13 and worked through till 2001 with them.
- 14 Q. Okay. And from there you went to
- 15 World Financial Group; correct?
- 16 A. That is correct, yes.
- 17 Q. Okay. Are you familiar with the
- 18 website that World Leadership Group has set
- 19 up for the purpose of recruiting loan
- 20 originators?
- 21 MR. GENTILE: I'm going to object,
- 22 assumes facts not in evidence. It's
- 23 also vague and ambiguous.
- Q. You can answer, if you can, Sandra.
- MR. McLEAN: Do you understand his

19

1 question?

2 MR. GENTILE: And I'll just caution

3 the witness to make sure that she

4 understands the question.

5 A. I think there's some twisting of

6 terms, so I'm not sure that I can answer that

7 question correctly.

- 8 Q. Okay, that's fine. I'll strike the
- 9 question, let me ask a different one here.
- 10 When you went through the
- 11 application process to work for World Lending
- 12 Group in January 2003 was your job
- 13 application process different than a loan
- 14 originator?
- 15 A. Yes, it was. It was --
- 16 Q. okay.
- 17 A. I'll explain that to you. The home
- 18 office was strictly paper. We don't sign an
- 19 agreement because we're not loan originators.
- Q. Okay. What was your job application
- 21 process like?
- A. Honestly, I don't remember all the
- 23 documents. I can tell you there was an I-9 I
- 24 had to fill out, a W-4, an application, a
- 25 standard type application. I'm sure there

- 1 was some type of communication things that I
- 2 had to, you know, acknowledge, but I don't
- 3 really know all the names of the forms and
- 4 stuff.
- 5 Q. Okay. Are you familiar with the
- 6 mortgage loan originator employment agreement
- 7 that was signed by Ms. Arrequin? Have you

- 8 seen that before?
- 9 A. Yes, I have.
- 10 MR. GENTILE: I'm going -- excuse
- 11 me. I want to object here, in that it
- is vague and ambiguous. There are
- 13 several agreements that have been signed
- by Ms. Arreguin, and maybe we could be a
- 15 little bit more specific.
- MR. AIN: You're right, Counsel, I
- 17 apologize.
- 18 Q. Sandra, let me have you take a look
- 19 at what is Bates stamped as GL 021 through
- 20 025.
- 21 A. I have it in front of me.
- 22 Q. Okay. Take a minute to --
- 23 MR. GENTILE: Okay. Just for the
- 24 record, let's just make sure we have the
- document, the proper document. This is

- 1 the World Lending Group, Inc. Mortgage
- 2 Loan Originator Employment Agreement;
- 3 correct?
- 4 THE WITNESS: Yes, that's correct.
- 5 MR. GENTILE: Okay.
- 6 Q. (By Mr. Ain) Now, Sandra, you've
- 7 seen this document before; correct?
- 8 A. Yes, I have.

- 9 Q. Okay. How would a loan original --
- 10 a loan originator potential employee receive
- 11 this document?
- MR. GENTILE: I'm going to object as
- vague and ambiguous, and also calls for
- speculation. Are we talking generally
- speaking?
- MR. AIN: I'll be more specific.
- 17 MR. MCLEAN: Go ahead, I'm sorry.
- MR. AIN: I'll be more specific.
- 19 Q. (By Mr. Ain) In the application
- 20 process when a loan originator has to apply
- 21 for a job, what procedures do they have to go
- 22 through with World Lending Group?
- 23 MR. GENTILE: And I'll also object
- 24 as vague and ambiguous as to time. What
- 25 time period are we talking about,

- 1 Mr. Ain? I think those are valid issues
- 2 there.
- 3 MR. AIN: I understand.
- 4 Q. Let's talk about on or about April
- of 2002 until August of 2002 when the
- 6 plaintiff applied for a job.
- 7 A. I really can't answer that exactly
- 8 because I was not here during that time.

- 9 Q. Okay. What about in January of '03
- 10 and on? Was this something -- are you
- 11 familiar with the application process during
- 12 that time period?
- 13 A. Yes, I am.
- 14 Q. Can you describe it for me, please?
- 15 A. We have an on-line system to sign up
- 16 for World Lending Group, there's an
- 17 application, I don't remember, there's a list
- 18 of questions that they have to ask. Once
- 19 they pass that they go into signing off on
- 20 the agreement.
- Now, we have -- in 2003 I don't
- 22 remember all the documents that were in
- 23 there. We have improved, which means we
- 24 added more documents as of today to our
- 25 sign-up, so I don't remember exactly what

- 1 documents were there in 2003 as opposed to
- 2 what's there today.
- 3 But what they didn't sign up on line
- 4 they would send in and have a wet signature,
- 5 like the W-4 and the I-9 are documents that
- 6 they would have to send in to us. And they
- 7 would sign a background consent form, sorry.
- 8 Q. Okay. So let's call this the
- 9 application packet, whatever documents were Page 22

- 10 included in it at the time, we'll go ahead
- 11 and, you know, set that aside for now. But
- 12 for the most part all these documents they
- 13 would receive from the website that they sign
- 14 up on?
- 15 A. Yes.
- 16 Q. Now, who set up this website? Is it
- 17 World Leadership Group or World Lending
- 18 Group?
- 19 A. I don't really know, to be honest
- 20 with you, since it was in place at the time.
- 21 I don't know where it originated.
- Q. Okay. So this document that's Bate
- 23 stamped GEL 021 through GEL 025, to the best
- 24 of your knowledge was that something that
- 25 would have been produced via the website?

- 1 MR. GENTILE: I'll object as vague
- 2 and ambiguous using the term produced.
- 3 Q. If you understand my question go
- 4 ahead and answer. If not, I could clarify.
- 5 MR. MCLEAN: And, Sandy, if you
- 6 don't understand a question you need to
- 7 speak up and say you don't understand.
- 8 A. Right. And I was going to say I
- 9 don't know what you mean by produced.

27533CroteauSandra051308 Q. How would a loan originator get this 10 11 document? Is it one of the documents that's 12 produced in the packet over the Internet or 13 is this something that's mailed to them? 14 MR. McLEAN: Let me object at this 15 point. The document that's been 16 referred to is one that preceded -- I 17 believe it was generated at the time 18 before Sandy Croteau has testified she came on with the company and precedes 19 20 her knowledge. 21 MR. AIN: Okay, that's fair. 22 understand that. 23 Q. (By Mr. Ain) Sandy, is there a 24 document similar or another loan originator 25 employment agreement that existed in January

25

1 of 2003 on?

2 MR. GENTILE: Again, I'll object as

- 3 vague and ambiguous.
- 4 Q. You can answer if you can.
- 5 A. No, I'm not quite sure -- how you're
- 6 asking that is confusing to me.
- 7 Q. Okay. In January of '03 on, would
- 8 there have been an employment agreement from
- 9 World Lending Group that's referred -- you
- 10 know, that would be called a mortgage loan Page 24

- 11 originator employment agreement?
- 12 A. Yes, but I think I need to clarify a
- 13 little bit. It's the same agreement. It
- 14 might have had a little bit of updates done
- 15 to it. But it would be like the same type of
- 16 agreement -- the same agreement that we have
- 17 here with updates, and that would have been
- 18 fully electronic in 2003. We did not mail
- 19 those out.
- Now, the agent did have the ability
- 21 to print it off and keep a copy of it. We
- 22 just didn't, you know, send it out to them
- 23 where they signed it and send it back.
- Q. Okay. Now, in this process when
- 25 this document is sent electronically do you

- 1 know whether the potential employee has an
- 2 opportunity to decline to accept this
- 3 agreement?
- 4 A. Well, it's not sent anyplace. They
- 5 actually go on to our website and they can
- 6 exit. They do not have to sign this
- 7 agreement. It is part of the hiring packet,
- 8 which means they could not go any further.
- 9 Q. Okay. It is my understanding that
- 10 from January 2003 on when somebody wants to

- 11 log into the system they have to insert a
- 12 password; correct?
- 13 MR. GENTILE: I'll object. Assumes
- 14 facts not in evidence.
- 15 I'm not trying to be difficult,
- 16 Farris, I just want to put that
- objection on the record.
- 18 MR. AIN: Okay.
- 19 Q. (By Mr. Ain) Sandra, again, unless
- 20 you're instructed not to answer, go ahead and
- 21 answer after the objection. If you don't
- 22 understand the question please tell me.
- 23 A. I think the question is wrong. I
- 24 mean, you said since 2003, and I have to say
- 25 that that's not correct, to my knowledge. We

- 1 do have a user ID and password, but they
- 2 would have had it, I believe, back when they
- 3 originally started as well. I can't, you
- 4 know, confirm that, but I'm sure that they
- 5 did. I wouldn't say it just started when I
- 6 went there.
- 7 Q. Fair enough. I just -- that's why I
- 8 limited it to January of '03, because I know
- 9 that was before your time and --
- 10 A. Got you.
- 11 Q. -- I don't want to -- okay. But Page 26

- 12 when you log into the system from January '03
- 13 and on or to the extent that you know prior
- 14 to January of '03, when you enter into the
- 15 system you have to log in on the website;
- 16 correct?
- 17 A. Yes, that is correct.
- 18 Q. Okay. From time to time is it
- 19 accurate that certain documents are provided
- 20 on the website to the loan originators to
- 21 review?
- 22 A. I think I'd have to ask you to be
- 23 more specific. I mean, we have lots of
- 24 documents, and so I'm not sure what documents
- 25 you would be referring to.

- 1 Q. Well, what do you mean by lots of
- 2 documents? Can you give me some examples and
- 3 I could focus on the ones I'm concerned with?
- 4 A. Well, like I told you, we have the
- 5 World Lending Group agreement that's on the
- 6 website that they can view at any time. We
- 7 have our policy employee manual that's out
- 8 there.
- 9 Q. Okay. Is there ever any updates to
- 10 the loan originator agreements that's posted
- 11 on these websites when someone logs in?

27533CroteauSandra051308 12 Yes, and I'd like to explain that a 13 little. 14 When we have significant changes to 15 the agreement we do post that particular 16 change, but we do what we call a yearly 17 signing of the agreement again, so they would 18 see any updates at that time. 19 Q. Okay. And how is it that they 20 are -- how is it that they review or 21 acknowledge these updates? Are you aware of 22 the facts regarding that? 23 MR. GENTILE: I'm going to object. 24 It calls for speculation, hopelessly

vague and ambiguous.

25

29

1 When you say they, you're talking 2 very generally to any representative of 3 the company, and it's a fairly large 4 class of people. 5 MR. AIN: That's fair. 6 Q. (By Mr. Ain) Sandra, have you ever 7 seen someone -- well, let's be specific. A loan originator, have you ever helped one of 8 9 them log into the system? 10 A. I have not, no. 11 Q. Okay. Are you familiar with the 12 log-in procedure?

Page 28

- 13 A. Yes, I am.
- 14 Q. Can you just give me a brief
- 15 description of that?
- 16 A. You have to have -- well, first of
- 17 all, you're issued an agent ID, which is
- 18 unique to you. You enter that in as your
- 19 user ID, and then you enter a password and
- 20 that gets you into the site.
- Q. And what can you do on this website
- 22 exactly?

1

- 23 A. I'm thinking.
- Q. Take your time.
- 25 A. You can enter your loans through the

Global Equity Lending site. You know, that's

- 2 how we submit our loans, our mortgage loans.
- 3 Q. What else?
- 4 A. You also would renew, for your
- 5 annual renewal compliance, you would go
- 6 through a questionnaire. You would
- 7 acknowledge the questions, yes or no.
- 8 Any important notice that we would
- 9 have we would put out there on the website
- 10 for you to acknowledge, and again it is
- 11 electronic so we would capture the signature
- 12 and the date of that acknowledgment.

- 13 Q. Okay. What are some of these
- 14 important notices that would be provided?
- 15 A. For instance, we have a fraud policy
- 16 that we want to make everyone aware of, and
- 17 they do have to acknowledge the fraud policy.
- 18 Q. How would they acknowledge it?
- 19 A. Electronically, they would read the
- 20 information, check off a box that says I
- 21 accept it, and type in their name and submit
- 22 it, and we capture that in the back end.
- Q. Now, at what point -- is there like
- 24 an area in the website where you have these
- 25 notices or do they automatically pop up when

- 1 you log in?
- 2 A. They automatically pop up when you
- 3 log in.
- 4 Q. Okay.
- 5 A. If you have not signed in.
- 6 Q. I assume -- if I'm wrong correct
- 7 me -- but I assume, say I log in. At that
- 8 point a window pops up and says please review
- 9 and accept, for example, our fraud policy.
- 10 Is that accurate?
- 11 A. Yes.
- 12 Q. Okay. And then would you be able to
- ignore an important notice like a fraud Page 30

- 14 policy and continue about your business,
- 15 whether it's to upload or download mortgage
- 16 documents?
- 17 A. It would depend on --
- 18 MR. GENTILE: I'm going to object.
- 19 Excuse me a minute, Ms. Croteau.
- 20 I'm going to object as vague and
- 21 ambiguous.
- 22 Farris, you're using the term "you."
- 23 Are you talking about her personally or
- 24 are you talking about an applicant or
- 25 someone who is signing on?

- 1 MR. AIN: You're correct, my
- 2 apology.
- 3 Q. (By Mr. Ain) Let's talk about a
- 4 loan originator.
- 5 A. It would depend on --
- 6 Q. Would they be --
- 7 A. It would depend on the document.
- 8 Sometimes we do allow them to move forward
- 9 for a certain period of time, but eventually
- 10 they would have to acknowledge it.
- 11 Q. Okay. What's an example of a
- 12 document that they may not have to accept
- 13 right then and there and they could move

- 14 forward for some time?
- 15 A. The sexual harassment training that
- 16 we have out on our website.
- 17 Q. Is that the only example?
- 18 A. I think we allow them to bypass one
- 19 time for our advertising policy, and again it
- 20 depends at the time what we have out there
- 21 for them.
- Q. Okay. What about updates to the
- 23 mortgage loan originator employment agreement
- 24 with World Lending Group? When that's
- 25 updated are they allowed to bypass that, if

- 1 you know?
- 2 A. It's hooked to our annual renewal
- 3 compliance, and they have a small window of
- 4 time. They have like ten days to read it
- 5 over and acknowledge it. They may have like
- 6 ten opt outs. I'm not quite sure what it's
- 7 set on now, but that's kind of what we call
- 8 it, where they can opt out a few times.
- 9 Q. By opt out you mean just delay the
- 10 acknowledgment for a later time?
- 11 A. That is correct, yes.
- 12 Q. You do not mean opt out as in not
- 13 agree to the document and continue to work
- 14 and be employed.

- 15 A. No, thank you for clarifying it.
- 16 They would just opt out at that particular
- 17 moment. They would still, the next time they
- 18 sign on, the agreement would be back on there
- 19 again for them to acknowledge.
- 20 Q. Okay. Sandra, do you remember
- 21 signing a declaration in support of
- 22 defendant's motion on or about January 16th,
- 23 that would be your first declaration? Do you
- 24 remember that?
- 25 A. Yes, I do.

- 1 Q. Okay. Do you happen to have a copy
- 2 of it with you?
- 3 A. Yes, I do.
- 4 Q. Okay. The attachment to your
- 5 declaration there is Exhibit A. Do you have
- 6 that in front of you?
- 7 A. No, I don't.
- 8 Q. Take a look at Page 4, what's
- 9 labeled as Paragraph 15. You testified under
- 10 oath in this document that the agreement
- 11 that's attached as Exhibit A, which I
- 12 understand you don't have with you at this
- 13 time, is a copy of the agreement stored
- 14 electronically by GEL under the name of

- 15 Dolores Arreguin and executed on April 2nd,
- 16 2002. Do you remember signing this under
- 17 oath?
- 18 A. Yes, I do.
- 19 Q. Did you get a chance to review that
- 20 agreement? I know you don't have it with you
- 21 now, but at the time that you prepared this
- 22 declaration did you get a chance to review
- 23 it?
- A. I'd have to say not fully, no.
- Q. Okay. Do you know when Dolores

- 1 started working for World Lending Group?
- 2 A. I believe according to our records
- 3 her official hire date was July of 2002. I
- 4 think it was the 19th, but I don't know for
- 5 sure.
- 6 Q. Okay. Because we've been trying to
- 7 reconcile the dates here and I'm hoping you
- 8 could help us a little bit.
- 9 I think what may have happened in
- 10 April of '02 is that Dolores may have started
- 11 the application process. Is that possible,
- 12 and maybe that's why this was signed then?
- MR. GENTILE: Well, I'm going to
- object as vague, ambiguous, also calls
- for speculation, and I ask you to Page 34

- 16 rephrase the question.
- 17 MR. AIN: Fair enough. I
- 18 understand, Counsel. Hold on one
- 19 second. I want to find the name of
- this.
- Q. (By Mr. Ain) Sandra, did you work
- 22 at World Financial Group with Dolores in 2001
- 23 on?
- 24 A. I believe Dolores was with WMA
- 25 Mortgage Services, and that was not under

- 1 World Financial Group.
- Q. Okay. Did you work with her at any
- 3 point prior to -- go ahead.
- 4 A. When I worked for World Marketing
- 5 Alliance I did not have any field
- 6 interactions, so I cannot say that I did or
- 7 did not.
- 8 MR. MCLEAN: Let him finish his
- 9 question.
- 10 Q. When was the first time you met
- 11 Dolores?
- MR. GENTILE: When you say met, you
- 13 mean personally met or talked on the
- phone or communicated?
- 15 Q. Generally, communicated with her on

- 16 the phone or met her in person or became
- 17 aware of her.
- 18 A. I met her at one of our conventions.
- 19 I really don't remember what year that was.
- Q. At one of the conventions? Okay.
- 21 Do you know if Dolores applied for a job with
- 22 World Lending Group in April of 2002?
- 23 A. I wasn't here then.
- MR. GENTILE: I'll object to the
- 25 extent it calls for speculation.

- 1 Q. Go ahead. You were going to say you
- 2 weren't with the company?
- 3 A. I wasn't with the company then.
- 4 Q. Okay. I'm looking at your
- 5 declaration right now. If you could please
- 6 take a look at Paragraph 18 on Page 4. Go
- 7 ahead and read that to yourself and then when
- 8 you're ready let me know.
- 9 A. Okay.
- 10 Q. Can you explain to me exactly when
- 11 this would have happened?
- 12 A. I'm not sure I understand the
- 13 question.
- Q. Well, you started with the company
- 15 in January of '03 and I'm just trying to get
- 16 a time frame of what it is you knew prior to Page 36

17 January of '03. 18 If Dolores applied for the job somewhere in July of '02 or even maybe April, 19 20 for all we know, what knowledge do you have 21 about this process that's referenced here in 22 Paragraph 18 presumably prior to January 23 of -- prior to when you started with the 24 company in January of '03? 25 MR. GENTILE: Okay, again I'm not

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2 going to object as vague and ambiguous 3 in the extreme. The process set forth in Paragraph 5 18 has a number of components to it, and 6 I would ask you, Mr. Ain, to break it down for the witness. 7 8 MR. McLEAN: Let me just throw one 9 other thing in there, Mr. Ain, is 10 that --11 MR. AIN: Yes. 12 MR. McLEAN: -- Ms. Croteau's 13 testimony, if you'll recall, with regard 14 to the website refers to the uploading 15 in the normal course of business of 16 mortgage loan applications, which is one Page 37

trying to be difficult here, but I'm

27533CroteauSandra051308 17 of the references in Number 18. 18 So it's not just something that 19 would have preceded January or gone back 20 to April of '02 but something, if I 21 understand her testimony, would be 22 ongoing during the course of her 23 employment with Global Equity Lending. 24 MR. AIN: Fair enough. 25 Q. (By Mr. Ain) And that's kind of the

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process before January of '03, Sandra, to the best of your knowledge, it would have been the same process when you started in January

clarification I'm trying to reach that the

5 of '03; is that correct?

6 A. I believe it to be, yes.

Q. okay.

1

8 MR. AIN: Is there a way we can get 9 a copy of the Exhibit A that's attached

10 to the declaration?

11 MR. GENTILE: My understanding is,

12 I'm 99 percent positive that it's the

same document that's been Bates stamped

as GEL 001 through GEL 006.

MR. MCLEAN: I have that document in

front of me if you're willing to go on

17 that representation.

18 MR. GENTILE: I'm sorry? 19 MR. MCLEAN: I have that document in front of me if Mr. Ain is willing to go 20 21 on that representation. 22 MR. AIN: I will accept that 23 representation. The documents are 24 practically identical with the exception 25 of the Exhibit A stamp on the bottom,

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1 and they're both dated April of '02 as 2 the print name date of when Dolores 3 Arreguin would have purportedly have 4 reviewed this document and submitted it 5 on the Internet. 6 Q. (By Mr. Ain) Now, Sandra, can you 7 explain to me on Page 6 of this document, how 8 is it that this document would have been 9 reviewed and dated April of 2002? 10 MR. GENTILE: Again, not to be 11 difficult, but object as vague and 12 ambiguous. 13 MR. MCLEAN: And if you know. 14 MR. AIN: Okay. A. I can only tell you of how it would 15

have been starting in 2003, to let you know

16

17

how.

	27533CroteauSandra051308
18	She could have started the agreement
19	and signed it electronically on line and then
20	the paperwork would have been mailed in
21	later, the paperwork being the I-9 and the
22	W-4, and until we received that she would not
23	have been an official employee but she would
24	be a pending employee waiting for a
25	background confirmation.
	41
	41
1	Q. Okay. Do you have any knowledge as
2	to when Dolores began the application
3	process?
4	A. Actually, the only record I have is
5	a report that's done through our system that
6	tells us that she electronically signed this
7	document on 4/2, and that's how that date
8	came about.
9	Q. Okay. Now, this document, if we go
10	back to Page 1, it's labeled Global Equity
11	Lending, Inc. Mortgage Loan Originator
12	Employment Agreement.
13	Was Global Equity Lending in
14	existence in April of 2002?
15	MR. GENTILE: And, again, I just
16	want to object on the basis of
17	vagueness, ambiguity and also calls for
18	a legal conclusion.

19 You say in existence, you're talking 20 about legally in existence? De facto in 21 existence? I mean, I just want to make 22 sure the witness understands the 23 question, and it may be very well 24 calling for a legal conclusion. 25 MR. AIN: Okay, that's fair enough.

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- Q. (By Mr. Ain) Sandra, at the time in 2 April of 2002 who was the employer? Would it 3 have been World Equity Lending or would it
- 4 have been World Lending Group?
- 5 A. World Lending Group was the name of
- 6 the company, when I came in in 2003. And,
- again, we changed our name to Global Equity 7
- 8 Lending.

- 9 Q. Okay. Now, looking at this document
- 10 do you know why Global Equity Lending is
- 11 written there at the top of that page if the
- 12 company name didn't change until after 2003?
- 13 A. How we keep our electronic
- 14 signatures, this was -- obviously it was an
- 15 error. The Global Equity Lending agreement
- 16 should have been World Lending Group
- 17 agreement. This was clearly an error.
- 18 I thought this was the earliest

- 19 version of the document, since I came in at
- 20 2003, and that's the document that we had
- 21 sent over.
- Q. Okay. Okay. Now, this document, is
- 23 this how it would have been retrieved with
- 24 Dolores Arreguin's printed name on it and
- 25 dated 2002?

43

- 1 A. It comes off our system and you
- 2 merge the two together is how it comes off.
- 3 Q. Okay. So basically you have a list
- 4 of agreements that existed from time to time
- 5 and a list of I guess I accept via the
- 6 Internet, and based on the date you would
- 7 compare it to the document that existed at
- 8 the time and that's how you could tell what
- 9 they accepted or did not accept, potentially?
- 10 A. Yes, I think that's a fairly
- 11 accurate statement.
- 12 Q. Okay. Sandra, we've been going for
- 13 about an hour. Did you want to take a break
- 14 for five minutes or do you want to keep
- 15 pushing through?
- 16 A. Is it going to be long?
- 17 Q. It's up to you. It's just I'm
- 18 watching the clock and it's not a marathon, I
- 19 don't want to tire you out.

A. No, I'm fine.

MR. GENTILE: I'm sorry, how much
time do you have? What's your
anticipated length of the depo, Mr. Ain?

MR. AIN: I wouldn't be surprised if
we're done in another hour. That's why

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1 I want to see if she wants to take a 2 quick break now. 3 THE WITNESS: Oh, yeah, if it's 4 going to be another hour then a quick break would be nice. 5 6 MR. AIN: Okay, go ahead. Let's 7 take a break for about five minutes. 8 How about when we're all in the 9 picture -- it's 11:05 right now. Once everybody's seated we'll reconvene at 10 11 11:10 my time. 12 MR. GENTILE: Good enough. Thank 13 you so much. 14 MR. AIN: Okay. 15 (Recess.) 16 (By Mr. Ain) Sandra, I have a few 17 questions for you, and I think I'm going to wrap it up because most of what we're trying 18 19 to address here occurred prior to when you

- 27533CroteauSandra051308 started working in January of '03, but let me 20
- 21 just ask you a few questions real quick.
- 22 Looking at the documents that is
- 23 Bate stamped GEL 021 to 025, have you seen
- 24 this document before?
- 25 A. Yes, I have.

- 1 Okay. Turn to Page 25, please, of 0.
- 2 that document, or what's labeled GEL 025.
- 3 This document seems to have an
- actual signature on it as opposed to what we 4
- 5 were discussing earlier as, you know, the
- application process where you click a button 6
- 7 and accept on the Internet.
- 8 Do you know how this document would
- 9 have been signed or how it was produced to
- 10 Dolores Arreguin?
- 11 A. I don't have knowledge of that, no.
- 12 Q. To the best of your knowledge was
- 13 there ever a point where the application
- 14 process was done face-to-face as opposed to
- 15 via the Internet?
- 16 A. I'm sorry, I don't know that.
- 17 Q. Okay. Today are all -- well, from
- 18 2003 on are all application processes for
- loan originators completed via the Internet? 19
- 20 A. Yes, they are.

Q. Does any of these loan -- do any of
these loan originators have an opportunity to
discuss with anyone with the company the
terms of these agreements?

MR. GENTILE: Well, I'm going to

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1 object. Calls for speculation. 2 It also seems to be irrelevant, 3 because from what I understand we agreed 4 that this deposition would be limited to Dolores Arrequin and her consent to the 5 contract or contracts. I think we're 6 7 going a little far afield here, Mr. Ain. 8 MR. AIN: Well, to the extent that 9 we're trying to understand the process 10 and the policies and procedures that surround the -- you know, the 11 12 application process here, I'd like to 13 just get an understanding of whether, 14 you know, a loan originator -- and I 15 understand that, you know, Sandra wasn't 16 there prior to '03, but I'm just trying 17 to solicit some testimony regarding the 18 process as she knows it from January '03 19 on, because, you know, if it's changed 20 then, you know, it's relevant to how

27533CroteauSandra051308
21 Dolores would have -- you know, the
22 plaintiff would have signed and reviewed
23 these documents.
24 Can you kind of allow me some
25 testimony regarding whether a loan

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1 originator employee would have had an 2 opportunity to call Sandra, for example, 3 and ask for some explanation or some 4 help in the application process? 5 MR. GENTILE: I have difficulty with 6 that, because does the witness know how 7 that is accomplished? I think that's 8 one question. Why don't you ask her? 9 MR. AIN: Let's start with that, that's all right. I'll back up a little 10 11 bit. 12 Q. (By Mr. Ain) Sandra, have you had 13 anybody ever call you, any loan originator 14 ever call you with questions regarding the 15 application process? 16 A. No, I have not. 17 If a loan originator potential 18 applicant or a potential employee has some 19 questions regarding the application process 20 and the signing of these documents, who would 21 they contact?

22		Α.	We	have	a	customer	supp	ort	section
23	that	ansv	vers	all	qι	uestions,	and	they	/ would
24	conta	act o	ust	omer	sı	pport.	That'	's al	ll out

there on our website for them to know what

e-mail to contact and what number to call ifthey have questions.

Q. Did you have to sign a similar agreement that contains an arbitration clause before you became employed in January of '03?

6 MR. GENTILE: I'm going to object.

7 I think it's vague and ambiguous. It's irrelevant.

It also invades her right to privacy. I don't see how that has anything to do with the issues here.

I mean, the issue here is Dolores
Arreguin's intent and the issue of the
contract itself. I mean, what this
witness did when she signed on with
Global Equity Lending has nothing to do
with Dolores Arreguin, plus she's not
even in the same capacity as Dolores
Arreguin.

So, frankly I'm going to instruct the witness not to answer the question.

27533CroteauSandra051308 22 MR. AIN: Okay, that's fine, I 23 understand. 24 Q. (By Mr. Ain) Sandra, do you know 25 who Community Lending is? 49 1 A. I've heard of them. I'm not sure 2 who they are. 3 What have you heard about them? 4 That they're a mortgage lending 5 company. Do you know if they were ever used 6

in conjunction with preparing loan

familiar with that name?

Number GEL 027.

A. No, I'm not.

correct, Farris?

applications for World Lending Group?

A. I wouldn't know that, no.

Q. What about Callie Leasing? Are you

Q. Let me turn your attention to Page

all on the same page here, no pun

acknowledgment regarding the World

Lending Group Policy Manual. Am I

MR. AIN: Yes, that's correct.

Page 48

intended, this is the employee

MR. GENTILE: Okay.

MR. GENTILE: Just so we know we're

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- Q. (By Mr. Ain) Sandra, have you seen
- 24 this document before?
- 25 A. Yes, I have.

- 1 Q. And when you say yes, are we talking
- 2 about this specific document that was signed
- 3 by Dolores or you've seen this document
- 4 generally?
- 5 A. Both.
- 6 Q. Okay. To the best of your knowledge
- 7 if you look in the middle of this page under
- 8 the paragraph that starts, "I specifically
- 9 reviewed the following policies, including
- 10 any reporting requirements," and then you
- 11 have nine categories there.
- 12 Are those boxes supposed to be
- 13 checked by the potential employee?
- A. Honestly, I'm not sure. I don't
- 15 believe so, but I can't say for sure.
- 16 Q. Okay. Do you know at the time that
- 17 Ms. Arreguin signed this in 2002, in July of
- 18 2002, whether there was actually an employee
- 19 policy manual?
- 20 A. I wasn't here then so I don't want
- 21 to speculate.
- MR. GENTILE: We ask that you do not

speculate, Ms. Croteau.

MR. AIN: Fair enough.

23

24

25 Q. Is there an employee policy manual 51 1 today? 2 A. Yes, there is. 3 MR. GENTILE: Again, I'm going to 4 object. I think that's based on 5 relevancy to specific issues. 6 If you can explain to me how this is 7 relevant to Dolores Arrequin's consent 8 of the contract I'd certainly like to know. Otherwise I'm going to instruct 9 10 her not to answer the question. This seems to be going into areas that may be 11 12 relevant if the case proceeds on its 13 merits. MR. AIN: It's relevant to the 14 15 extent of whether this signature. like 16 other documents the plaintiff has 17 signed, truly acknowledge what the document she signed purports, such as 18 19 the fact that, as we heard yesterday the 20 plaintiff testify, there was no employee 21 policy manual at the time that she 22 signed this document, and I'm trying to 23 get an understanding of whether today

24 there is one, if somebody's required to 25

check these boxes and whether they've

52

1 read these actual documents or not. 2 MR. GENTILE: Well, what went on 3 today or what goes on today has no relevance as to what went on in April or 4 5 July of 2002, so I think we're going far 6 afield, Mr. Ain. I just can't see how 7 this is relevant to the issues. 8 And, as you know, the judge did call 9 for -- the judge's clerk did advise us 10 that there's a specific narrow issue 11 that you're supposed to make inquiry to 12 in these depositions. 13 MR. AIN: Okay. 14 Can we go off the record for a quick 15 question? 16 MR. GENTILE: Certainly. 17 (A discussion ensued off the 18 record.) 19 (By Mr. Ain) Sandra, let me turn 20 you to your supplemental declaration that you submitted. Do you have a copy of that with 21 22 you? 23 MR. MCLEAN: Give me a moment.

27533CroteauSandra051308 24 MR. AIN: Sure. 25 A. Got it. 53 1 MR. AIN: I don't have it anymore. 2 MR. GENTILE: And for the record, 3 that's the one dated February 29th, '08; 4 right? 5 MR. AIN: Give me one minute. 6 MR. GENTILE: Sure. 7 MR. AIN: Give me one second. I

- 10 Q. Sandra, take a look at your
- 11 declaration starting with Paragraph 5 on

MR. GENTILE: Sure.

seem to have misplaced it myself.

- 12 until Paragraph 9. Can you please review
- 13 those briefly and let me know when you're
- 14 ready?

8

- 15 A. Okay.
- 16 Q. Okay. Sandra, starting with
- 17 Paragraph 6 on Page 2, what knowledge do you
- 18 have regarding the application process that
- 19 Dolores went through that you describe here?
- 20 A. I was using my knowledge of when I
- 21 came in in 2003 and was going by it wasn't
- 22 that much different in 2002.
- Q. Okay. But you don't know
- 24 specifically whether Dolores went through the Page 52

25 process, clicked on the submit button and

- 1 went on to Page 2 as described in this
- 2 particular paragraph; do you?
- 3 A. I believe this is the application
- 4 question page, and that may be in question at
- 5 that time in 2002. We may not have had that
- 6 up there.
- 7 Q. Do you have any specific knowledge
- 8 of whether Dolores went through this
- 9 application process that you described in
- 10 these paragraphs that I had you read, or was
- 11 that just simply based on what the process
- 12 was in January of '03?
- A. Well, what I have is the report
- 14 showing me that she electronically signed the
- 15 agreement, which means she would have gone
- 16 through and clicked off A through D on Page
- 17 10 of her agreement by the report that I got
- 18 that she started the sign-up in April of
- 19 2002.
- Q. And when you say the agreement,
- 21 which agreement are you referring to? Is
- 22 that the one that we were -- that was
- 23 attached to your Exhibit A of your
- 24 declaration as what we have now described as

25 GEL 1 through 6?

1	MR. GENTILE: Or otherwise known as
2	Global Equity Lending, Inc. Mortgage
3	Loan Originator Employment Agreement,
4	correct?
5	A. Could you ask that question again
6	now that I have it in front of me, please?
7	(Whereupon, the record was read by
8	the reporter as requested.)
9	A. As we talked about, that was not the
10	correct agreement. I thought at the time it
11	was, but it was not.
12	Q. Okay. Can I draw your attention to
13	document GEL 21 through 25 again?
14	Sandra, this is the correct
15	agreement for that time frame of when Dolores
16	was applying for a job; do you agree with
17	that?
18	A. Yes.
19	MR. GENTILE: I'm going to just make
20	sure we have let's make sure we have
21	a clear record here.
22	When you're talking about the
23	agreement you're talking about the world
24	Lending Group, Inc. Mortgage Loan
25	Originator Employment Agreement Bates Page 54

_	scamped dee ozi through ozi, is that
2	correct, Mr. Ain?
3	MR. AIN: Correct.
4	MR. GENTILE: Okay. I just want to
5	make sure we're all on the same page
6	here.
7	Q. (By Mr. Ain) Sandra, this document
8	was physically signed July 19th, 2002. And I
9	want to ask you now, are you sure that
10	Dolores would have went through the
11	application process on the Internet as you
12	described in your declaration or is it
13	possible that this document was physically
14	provided to her, signed and sent back, as
15	opposed to clicking a submit on the website
16	the way things are today?
17	MR. GENTILE: I'm going to object as
18	vague and ambiguous and ask you to break
19	it down. That's compound. Please.
20	MR. AIN: Okay, fair enough.
21	Q. Sandra, is it possible that Dolores
22	did not check the "I agree" on the website
23	when she was applying for a job and actually
24	was provided with this document to physically
25	sign? If you could answer.

- 1 A. I don't believe it could be possible
- 2 because we wouldn't have been able to
- 3 register her date and signature if she did
- 4 not click that "I accept" on line.
- 5 But obviously I was not there
- 6 physically to see her do it, so I'm not sure
- 7 what you're asking me.
- Q. Do you know whether Dolores was
- 9 provided with an application packet by an
- 10 individual of the name of Carl Inlow?
- 11 A. I have no knowledge of that. I
- 12 don't know.
- Q. Okay. Let me take a quick
- 14 two-minute break and I think I'm done.
- 15 (Recess.)
- 16 Q. Sandra, is there anything else that
- 17 you left out that you know about Delores's
- 18 application process that she went through
- 19 back in July of 2002?
- 20 A. I can't think of anything.
- 21 MR. GENTILE: Object, vague and
- 22 ambiguous.
- Q. Go ahead and answer.
- 24 A. I can't think of anything.
- Q. Other than what you've provided in

1	your two declarations, do you have knowledge
2	of any other circumstances regarding how she
3	would have went through the application
4	process?
5	A. No.
6	MR. AIN: All right. I have no
7	further questions.
8	If we could enter into a stipulation
9	upon my relief of the court reporter of
10	her duties, if we could have the
11	transcript provided to the witness to
12	review.
13	I'll give the witness seven days to
14	review the transcript from when it's
15	received. After that she will advise
16	her attorneys of any changes and I will
17	be advised of those changes by counsel
18	for defendant, Greg Gentile, preferably
19	before June 3rd.
20	Is that okay, Greg? I think we did
21	it with the same date for Dolores.
22	MR. GENTILE: Yeah. That was my
23	understanding. Why don't we just have
24	the same stipulation we entered into
25	yesterday, assuming we can have the

1	transcript ready and provided to us by
2	May 28th, if it could be e-mailed
3	directly to me and to Mr. McLean, I'm
4	assuming Mr. McLean can send it directly
5	to Ms. Croteau for review and I would
6	assume that Ms. Croteau, it would be
7	you'd have three days would be
8	sufficient for you to review the
9	transcript and make any changes?
10	THE WITNESS: Yeah, as long I'll
11	be back by then, so that will be fine.
12	MR. GENTILE: So that would be what,
13	that would be May 31st? And then if
14	there's any changes you can advise
15	myself and Mr. McLean and you can get
16	that information directly to Mr. Ain.
17	Our supplemental papers need to be
18	filed June 9th, so it should be the same
19	stipulation as we entered into yesterday
20	with respect to Ms. Arreguin's review of
21	the transcript, okay?
22	MR. AIN: Let's do this, go ahead.
23	We'll do the same stipulation as we did
24	yesterday. I only have one question
25	with regard to the original transcript.

1	I'm not sure how Georgia's laws may
2	differ with regards to the release of
3	that transcript and who it goes to,
4	preferably I'd like to get it.
5	THE COURT REPORTER: Normally the
6	taking attorney will receive the signed
7	or not the signed, but the sealed
8	original, and then it's up to you and
9	whatever state rules you have whether
10	it's submitted to the Court or not, but
11	you would receive that as a matter of
12	course.
13	MR. AIN: Okay, excellent. Then
14	I'll receive the original, and other
15	than that we will enter into the same
16	stipulation entered into yesterday in
17	the plaintiff's deposition.
18	MR. GENTILE: That's fine. Close of
19	business of Wednesday, June 4th we'll be
20	advised of any changes made by
21	Ms. Croteau. Okay?
22	MR. AIN: Thank you, Sandra, for
23	your time.
24	(Whereupon, the deposition was
25	concluded at 2:50 p.m.)

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